Tourism statistics p. 4-5 Pronunciation: countries and nationalities p. 4-5 Pronunciation: countries and nationalities p. 4 Present simple question forms p. 4-5 Pronunciation: countries and nationalities p. 4 Pronunciation: countries and nationalities p. 4 Pronunciation: letters of the alphabet p. 6 Pronunciation: letters of t	Unit	Grammar	Vocabulary	Professional skills	Case study
Jobs in tourism p. 8–9		question forms p. 4–5 Pronunciation: countries and nationalities	p. 4 Tourism sectors	confirming details p. 6 Pronunciation: letters of the alphabet	booking
Visitor centres p. 12–15 Pronunciation: stressed syllables p. 13 Package tours p. 16–19 Modal verbs p. 20 Hotels p. 20–23 Power of the facilities p. 21 Hotel thereds p. 22 Pronunciation: one past simple endings p. 22 Power of the facilities p. 22 Pronunciation: one past simple endings p. 22 Power of the facilities p. 20 Make a good hotel great p. 22 Pronunciation: long vowel sounds p. 22 Pronunciation: long vowel sounds p. 22	Jobs in tourism	present continuous p. 8–9 Pronunciation: 3rd person ending -s	p. 8–9 Qualities and skills p. 8–9 Hotel jobs		choose the right person for the job
Package tours p. 16–17 Pronunciation: past simple endings /t/, /d/, /ɪd/ p. 16 Hotels p. 20 Modal verbs p. 20 Hotel services and facilities p. 21 Hotel trends P. 18 p. 18 p. 19 Po 19 Make a good hotel great p. 23 Make a good hotel great p. 23 Make a good hotel great p. 23	Visitor centres	p. 12–13 Pronunciation: stressed syllables	centres (VICs) p. 12–13 Adjectives	enquiries	
P. 20 p. 20 p. 20 complaints p. 22 p. 23 p. 20 p. 22 p. 23 p. 22 p. 23 p. 22 p. 23 p. 22 p. 23	Package tours	p. 16–17 Pronunciation: past simple endings /t/, /d/, /td/	p. 16 Cultural heritage p. 17 Dates		
EFEEDYO FERRADA MARCARET OYEEFE	Hotels		p. 20 Hotel services and facilities p. 21 Hotel trends	complaints p. 22 Pronunciation: long vowel sounds	great

Unit	Grammar	Vocabulary	Professional skills	Case study
6 Heritage p. 24–27	Talking about the past p. 25	Talking about a heritage site p. 25 Architecture p. 24–25	Working as a tour guide p. 26	Make a museum successful p. 27 Pronunciation: word and syllable stress p. 27
7 Managing events p. 28–31	Conditional structures p. 29	Collocations with events p. 28 Pronunciation: stress patterns in have and had p. 29	Understanding contracts p. 30	Plan a high-profile event p. 31
8 Careers p. 32–35	Dependent prepositions p. 33	Remuneration p. 33 Adjectives describing personality p. 35	Interviews p. 34	Recruit the right person p. 35 Pronunciation: stress patterns in parts of speech p. 35
9 Gastronomy p. 36–39	Relative clauses p. 37	Food and cooking p. 36–37	Running a restaurant p. 38 Pronunciation: stress patterns p. 38	Evaluate a restaurant review p. 39
10 Risk p. 40–43	Modal verbs p. 41 Pronunciation: weak forms p. 41	Disasters p. 40 Risk management p. 41 6-52 Answer key p. 5	Dealing with crises p. 42	Assess the Titanic disaster p. 43